

System and Resource Library Administrators Association of Wisconsin (SRLAAW)
Second Quarter, 2017 Meeting
Wednesday, April 26, 2017, 3:30 p.m.
WAPL Conference, Holiday Inn, 1001 Amber Ave, Stevens Point, WI 54482

Recorder: Sherry Machones, Northern Waters Library Service

Attending: John DeBacher, DPI; Jeff Gilderson-Duwe, Oshkosh/Winnefox; Mark Arend, Winnefox; Steve Platteter, Arrowhead; Rebecca Petersen, Manitowoc/Calumet; Connie Meyer, Bridges; Amy Birtell, Monarch; Bruce Gay, Milwaukee County; John Kilma, Waukesha Public; Kristin Anderson, Winding Rivers; Jessica MacPhail, Racine Public; Paula Kiely, Milwaukee Public; Bruce Smith, WiLS; John Thompson, Indianhead Federated; Stef Morrill, WiLS; Sherry Machones, Northern Waters; Kurt Kiefer, DPI; Plumer Lovelace, WLA; Susan Lee, Madison Public; Martha Van Pelt, South Central; Ralph Illick, Marathon County; Marla Sepnafski, Wisconsin Valley; Pamela Westby, L.E. Phillips Memorial Public; Margie Navarre Saaf, South Central; Tasha Saecker, Appleton Public; Roxane Bartelt, Southwest; Kris Adams Wendt, Wisconsin Valley; Megan Flatley, Hazel Green Public; Jon Mark Bolthouse, Fond Du Lac Public; Vicki teal Lovely, South Central; Betsy Bleck, Oconomowoc Public; Kent Barnard, Patterson Memorial; Martha Farley Berninger, DPI.

Attending via teleconference: Garrett Erickson, Mead Public (Sheboygan) (4:33); Sue Heskin, Superior Public (3:54); Lin Swartz-Truesdell, Kenosha County; Gerri Moeller, Outagamie Waupaca (5:00); Mark Merrifield, Nicolet Federated.

Attending via phone: Steve Ohs, Lakeshores (after 4:00).

1. Call to Order: 3:31p.m.
2. Quorum Determination
3. Proxy: Rebecca Petersen for Kristen Stoeger.
4. Introductions: The group made introductions.
5. Agenda: The agenda was approved. Sepnafski moved, Platteter seconded. Passed on a voice vote.
6. Minutes: Q1 2017 minutes were approved. Gilderson-Duwe and Petersen's last names were misspelled. Thompson moved, Sepnafski seconded, with corrections. Passed on a voice vote.
7. Nominations for Vice-Chair: Meyer nominates Machones. Thompson moved to close nominations, Van Pelt seconded. Passed on a voice vote.
8. Addition of WLTF Chairperson to SRLAAW Email List: Ohs asked if SRLAAW would allow the WLTF co chairs to the SRLAAW mailing list. Thompson was concerned about precedent. Kiely they should get the minutes but not be allowed on the email list. Arend spoke about concerns in the past about not being able to speak freely. Thompson read that in 2014 retirees can request to be on list. MacPhail moved that WLTF could forward information to the moderator to post to the list, Van Pelt seconded. Passed on a voice vote.

9. WiLS Board appointee from SRLAAW: Gilderson-Duwe moved to reappoint Platteter, Anderson seconded. Passed on a voice vote.

10. Brief discussion of Letter from WI League of Municipalities re: ETF: DeBacher is interested in having the WLA lobbyist inquire further. Arend moved, Van Pelt seconded. Passed on a voice vote.

11. Treasurer's Report: Anderson reported that all membership dues have been received for 2017 and the fund balance is \$1614.98.

12. LD&L Report: Meyer gave a report on the progress of the state budget. She thanks all that attended and spoke at the JFC meetings, Rep. Felkowski will introduce our request as an amendment and all indications are good and we are cautiously optimistic. If you are in a JFC's district now would be a good time to contact them. Adams Wendt is working on a piece to share from the JFC meetings. We are still working on libraries transform posters to cover all legislators. Sepnafski reported that one of her board members got Duffy to support IMLS funding- partially supporting museum not libraries. Kiefer stressed that it is good for the legislators to hear from trustees. Kiefer also reported on LSTA funding is now in the Senate and to look for Machones' message she sent out today. National library legislative day is next week. Felkowski will also introduce DPI's request for a language change in statute. Machones reported on IMLS funding and net neutrality.

1. Cross-County Borrowing and Billing: Arend presented the newest version of the best practices and gave background on the issue for those not at previous meetings. Each library system can choose how and what source they use to verify addresses. The subcommittee will issue a list of recommended sources. WLA will use it in legislators offices when needing to calm issues surrounding cross county payment issues. Kilma asked how the 18 months time limit was reached, as he is worried about front line staff if they have to do it manually. Arend stresses the need to verify often to keep up and it can be set by most ILS's. Barnard thinks 18 months is perfect for his small area and new patrons are required to show a utility bill, etc., to prove address. Arend moved that SRLAAW adopt this document, which will supersede the previous document, and commit to working with their libraries to implement. MacPhail seconded. Kiely abstained. Passed on a voice vote.

13. Affiliated Organization Reports:

1. PLSR: There were two pieces of information sent- updates and background information on concerns voiced to the steering committee. Thompson gave background on the PLSR process. Kiefer reported that the steering committee was created by request from Tony Evers, and this process is focused on equity. There has been feedback indicative of reassessing what we are doing. Some services will be best at local- some regional- some state, and we can get better on all areas. Kiefer continues by saying there is support for the process and welcomes insights and comments from the public, as we are all in this together.

Machones asks about the purpose of having a HR subcommittee so early in the process when there may not be a need. Thompson says that the subcommittee is gathering information so the

steering committee will know what to do. The retirement statute is an example of things needed to be looked at and planned for. They are not setting HR policies. Thompson says that the steering committee will be relaying information that they get from subcommittee and putting out a summary to gather and report. There was a clarification sent today about the HR subcommittee request for volunteers.

Petersen says that PLSR is transparent but if you aren't following everything you get alarmed at the abruptness. Birtell says there is a disconnect between steering committee and workgroups. She questions why now for a HR subcommittee and why no one has contacted her about merging all services as she has just gone through it. Thompson explains that workgroups report to project managers and project managers report to the steering committee and subcommittees report directly to the steering committee, so there are two different processes. Kiely thinks each steering committee liaison should report at meetings and we need an executive summary of where we are.

Meyer says that where we came from is not where we are now and conditions have changed. We need to be mindful of old data, and that legislative pr about library systems has gotten us far and we need to be careful to take this forward to legislature. We may be fixing problems but we are missing conversations about problem identification. Unintended consequences could happen, and we need good data to make these decisions and ask libraries questions. There is concern about the PLSR retreat this summer. Kiely says that PLSR is working from 2015/2016 data. Meyer ways that survey questions can and should be asked in a different way, that context is important. Thompson reports that no final decisions will be made at that retreat and they are working on the agenda.

Van Pelt says we need to have a more direct line of communication so we can share information with our libraries, like on administration, mixed messages, and division of assets, Monarch is a great resource in these areas. Thompson says PLSR won't touch on those until after final models are delivered. Van Pelt says we need to address those now. Petersen says that no content or context to information is given out now which is an issue. Flatley says that the survey groups are important and she has gotten insight from the questions.

Sepnafski asks if an organizational chart will still happen. Morrill says this week. Sepnafski asks about the DPI final vetting and does the public get to look at it after DPI makes final decision. Kiefer says yes and that the timeline can be pushed down the road if funding is an issue. DPI is not going to force timelines and bad decisions. We need the community behind this, and SRLAAW is an important group. Sepnafski says we need to be able to share with our local libraries, she appreciates Kurt comments, and pleads to not implement in a rushed timeline.

Thompson says there will be a PLSR Day for the broad library community this fall and wants ideas on how to communicate better. Westby states that goals are articulated but asks for an equity definition. Kiefer says it's not equality where everyone gets the same thing but with equity everyone can have the same high quality services. Westby asks if the end goal is to

reduce funding or make better choices. Kiely is uncomfortable with saying that things aren't equal. She says that the goal is to have residents receiving access to high quality services to all residents across the state.

Thompson asked about how do you feel process is going so far. Meyer is amazed and thankful for work being done, but what's missing is information from people doing the work and getting the system perspectives and wealth of information they have. Petersen said that the money part is really important and how can libraries think about any of it without knowing how much it will cost. Kiely wants concerns brought to steering committee. Sepnafski said for member libraries funding dictates how the model could be received. Bolthouse commented that funding has lots of connecting parts and that money can be saved in one area to lend to another.

2. DPI: Debacher briefed us on issues. DPI system aid has been dispersed but the letters will be sent next week. Compliance and County Plan issues are mentioned in the letters. The DPI audit went well. Berninger is hiring a replacement tech coordinator. Debacher's team is reassessing team roles and waiting on the outcome of LSTA funding.

3. WILS: Morrill briefed us on issues. Good will ambassador program will open for applications in the next few days.

4. WPLC: Arend reported that the Board and membership meetings were today. There is a proposed change in the formula funding. Overdrive will still be \$1 million going to general collection, and an additional \$150,000 will returned to library systems for their Advantage collections, determined by the number of reserves/holds in each system. This is not official until the June Board meeting

5. WLA: Lovelace thanked everyone who is working with JFC. He also thanked the PLSR steering committee and WILS for having sessions that are a benefit to all. The Special Interest Group pilot is going forward 4 units participating. WLA has redesigned the nomination committee and call for volunteers form. The leadership development institute is moving along and recruiting sponsors. There will be a WLA members only list serv by the end of May.

6. COLAND: Kiefer reported that the next meeting will be in Landcaster next month. Topics include the biannual report, lsta planning process, and discussing school library guidelines for certification.

14. Member Roundtable: Van Pelt shared that in August SRLAAW needs to discuss delivery and the UW contract. UW wants another day of service and a \$50,000 cut. Bartelt reports that the SWLS recruitment for Director has started. Illick offered his new 2nd floor meeting room for the SRLAAW August meeting.

15. Next Meeting Announcement: TBD (on a Friday in August, location Marathon County PL)

16. Adjournment: Moved at 5:59 p.m. by Arend, seconded by Illick.